

COVID-19 (Coronavirus)

Here at Creagan House, we are continually monitoring the government advice regarding COVID-19 (Coronavirus). The procedures and information below may, therefore, change at short notice.

FACE MASKS

To comply with the current Scottish Government legislation, you are required to wear facemasks in the communal areas at all times unless you are eating or drinking.

CHECK-IN TIME

To help ensure adequate social distancing during check-in, please provide us with your estimated arrival time when you book. We would then ask that you confirm that time by text, phone or e-mail on the morning of your arrival.

mob: +447710 269 836 tel: +44 1877 384 638 e-mail: stay@creaganhouse.co.uk

In the unlikely event you arrive at the same time as other guests, we may ask you to wait in your car to enable us to check in everyone while maintaining suitable social distancing.

ENTERING AND LEAVING CREAGAN HOUSE

The front door of the property is locked.

To enter, please press the doorbell, and one of us will come to let you in.

To ensure social distancing, please do not enter the property until we invite you to do so. Once inside, please use the hand sanitiser provided.

Whenever you leave the property, please ring the bell in the bar area, we will let you out, clean and disinfect the necessary surfaces.

PUBLIC SPACES

Wherever safe to do so, doors in public areas are left open to minimise the risk of contamination. As all guests have an en-suite bathroom, the public toilets downstairs are closed until further notice.

DRINKS FROM THE BAR

If we are not in the lounge area, please use the hand sanitiser provided, ring the bell, and we will come to serve you. You are welcome to take drinks back to your room or make use of the seating in our communal areas.

SEATING

We have indoor seating areas in the lounge, bar area and the dining room.

Please make use of these spaces, but ensure you keep a distance of 2 metres from any guest not in your party.

Creagan House



DINING ROOM

Our dining room is large, enabling adequate social distancing for all our guests. Before entering, please use the hand sanitiser provided. You will have an allocated table identified by your room name. We would request that you do not sit at other tables during your stay with us. We do not operate communal/buffet-style meals. All food is prepared and brought directly to you at your table.

OUTDOORS

We have several seating areas within our grounds, enabling you to enjoy the beautiful weather and still practice social distancing.

You will find seating in the garden near the front door and adjacent to the burn, next to the gate leading to the woodland walks.

These are all great places to relax, have a drink and take in the views.

HYGIENE PRACTICES

We all need to follow good hygiene practices helping to minimise the risk of infection.

We ask that you use the hand sanitiser provided in the entrance hall every time you enter Creagan House.

Following government recommendations, we also advise that throughout your stay, you regularly wash your hands, in your en-suite, using soap and hot water for at least 20 seconds. We suggest that if there are two of you sharing the room, you use separate towels.

We follow strict infection control measures thoroughly cleaning all hard surfaces with an anti-bacterial solution. Separate cleaning cloths are used for each area, ensuring no cross-contamination. An enhanced cleaning schedule is in place with a particular focus on 'high-touch' areas such as door handles and bannisters. Our detailed cleaning regime is available on request.

We are blessed with beautiful surroundings and can provide you with plenty of peace, quiet, space, fresh air and outdoor activities!

By following the above procedures, we hope you can safely enjoy your stay with us here in 'Bonnie Strathyre.'

Andy and Kerry

Sept 2020



Creagan House

